




- Fridays' Swyx Tip
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## Fridays' Swyx Tip

 A group blog by Mirjam Baumberger in General



### Fridays' Swyx Tip #14: Call control via keyboard



Entry posted by Tom Wellige December 6, 2019  
658 views

From 2009 to 2011 [mirjam baumberger](#) wrote a great blog, the "**Fridays' Swyx Tip**". Every Friday she posted a tip regarding the usage of SwyxWare and connected tools and devices. As the old forum is **offline**, this article series will be restored here again over the time. Please note that some information in this article series might not be valid anymore with current SwyxWare versions.

This blog article was originally posted on 06.03.2009 00:11

Dear Swyx Users

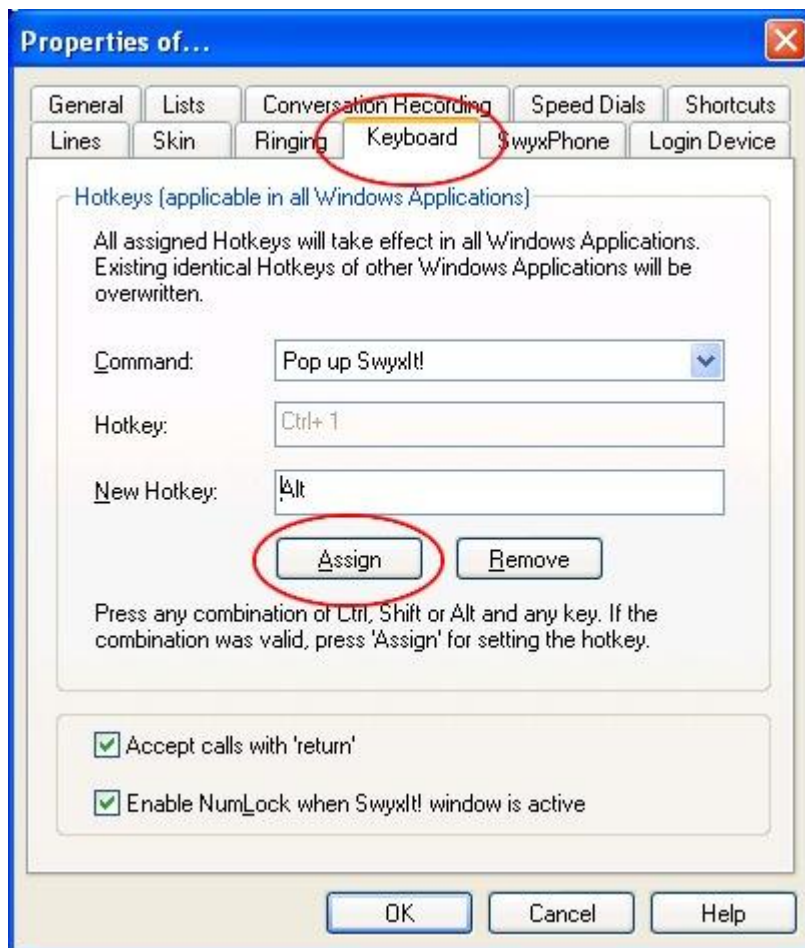
SwyxIt! is our powerful soft phone and most of you are familiar with this application.

But do you know that you can control your soft phone also with your keyboard?

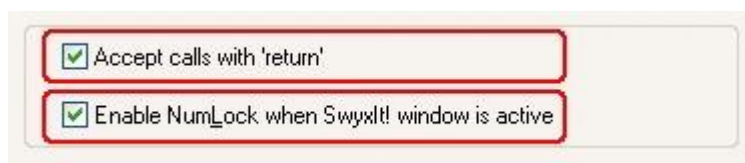
As an example, one can configure a hotkey to "bring SwyxIt! to foreground" and another hotkey to "minimize the application". But there are many more functions available to control your conversation with your finger tip. Hold, Mute or even Hook OFF can be configured as a hotkey. And there a 40 + features available!

These settings can be altered in the SwyxIt! menu "*Setting/User Profile/Keyboard*".





Further once can also configure that NumLock is getting activated as soon as SwyxIt! is in focus. Also the acceptance of incoming calls when pressing the "return" key is an optional setting. These behavior can be deactivate in the same tab!




Important: These Hotkeys will then be valid for all programs. For example, if you define the F5 key as a Hotkey for a SwyxIt! function "start conversation recording" , the standard Windows function "Refresh" will no longer work; the corresponding SwyxIt! function will be called instead. If you would like to restore the original function, just delete the Hotkey defined for SwyxIt!.

Have a good weekend and happy Swyxing...

Regards  
Mirjam

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